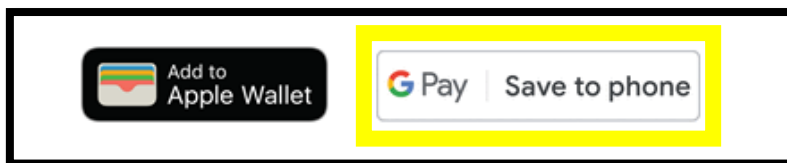


Android Digital Ticket User Guide

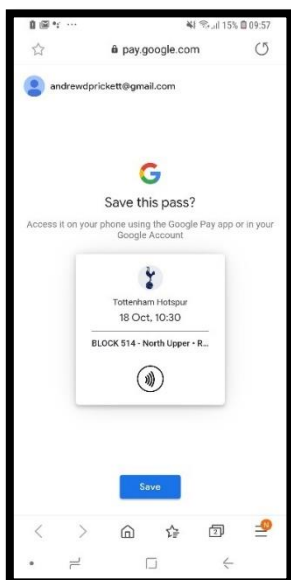
This guide has been created to help supporters better understand and troubleshoot their digital ticket and to ensure they are matchday ready. Each digital ticket will be delivered, via email, to the registered email address for the supporter and only one digital ticket per game should be downloaded to a single mobile device.

DOWNLOADING YOUR DIGITAL TICKET TO YOUR ANDROID DEVICE

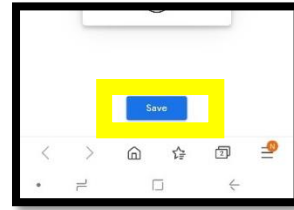
1. Open the email in the mobile device you wish to download your digital ticket on to.
2. For Android users click the “G Pay - Save to Phone” icon on the body of the email.



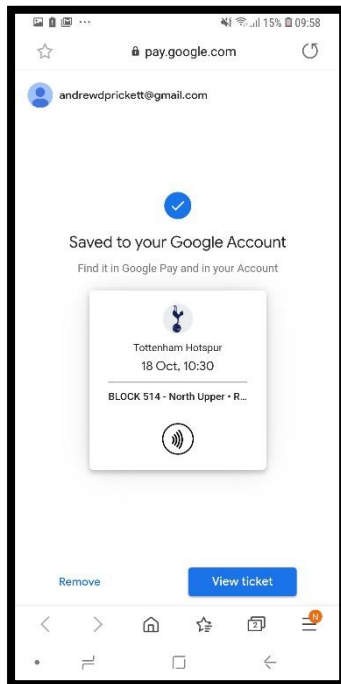
3. Once clicked a pop-up will shortly appear with the digital ticket. At this stage you must add the ticket to your G Pay:



4. To add the ticket, click “Save”

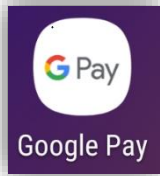


5. The ticket has now been saved to your Google Account.

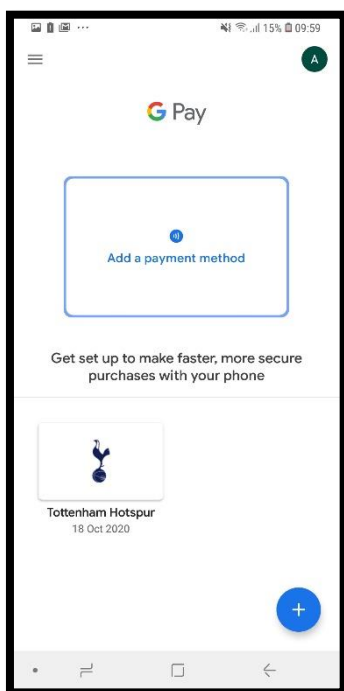


YOUR DIGITAL NFC TICKET EXPLAINED AND HOW TO ACCESS IT ON MATCHDAY

1. To access your digital ticket on Matchday, navigate to your Google Pay app:

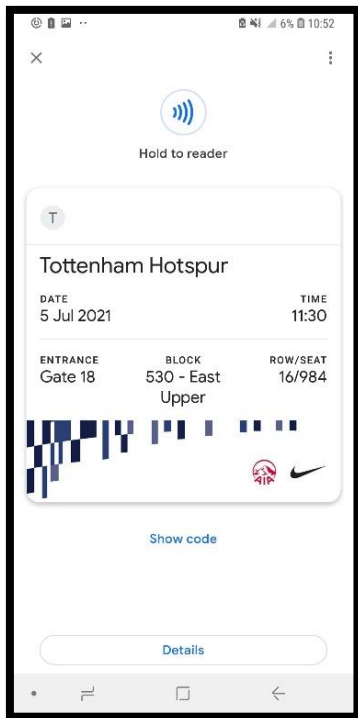


2. Click on the THFC icon to bring up your digital ticket.

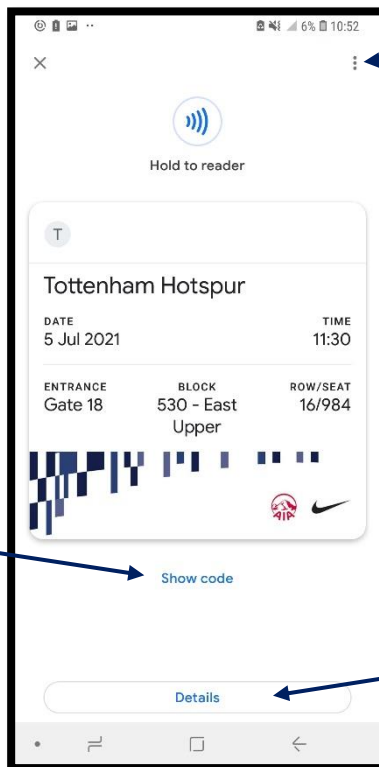


3. The digital ticket will now show. The front of the ticket will show the kick-off date and time, entrance, and seat information. To see more information related to the ticket, click "Details".

Single Digital Ticket



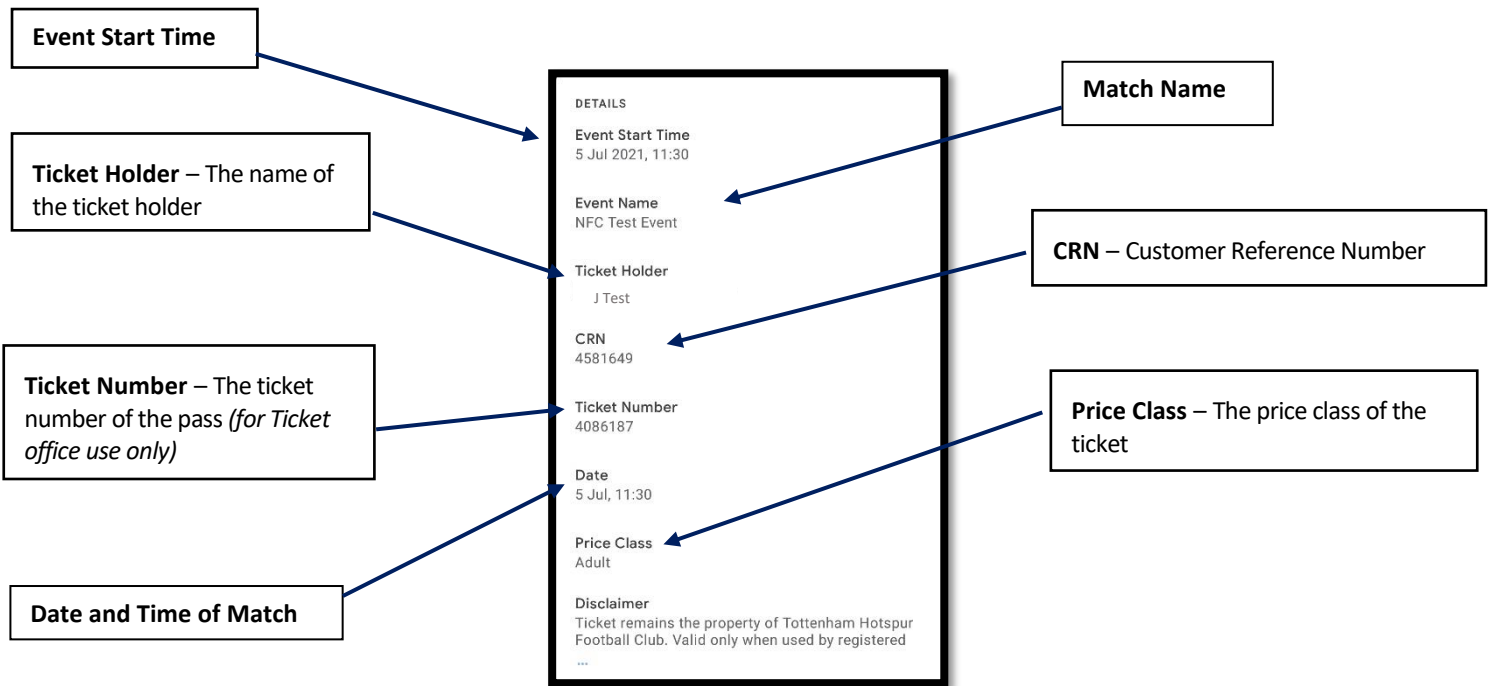
4. The below information is behind the digital ticket – This information can change event by event so please look at the details for reference:



You can remove the digital ticket by selecting these three dots.

Show Code – This will show a QR code. This may be scanned by Stewards at the perimeter check point.

Details – Click here to see the below information



- In the event the digital ticket does not scan, the QR code can be scanned to gain entry. To see the QR code, click “Show Code”.

